

It doesn't hurt to get a second opinion

For employer use. Can be used with advisers.



Working together with



Give your employees peace of mind with a Second Medical Opinion through the Aviva DigiCare+ Workplace app

Being diagnosed with an illness can be really tough. A Second Medical Opinion could help a patient understand and process the situation better. It may also lead to alternative treatment recommendations.

Second Medical Opinion

The Second Medical Opinion service gives your employees and their immediate family access to a network of UK-based expert clinicians, covering all physical and mental health conditions.

The patient is matched to a clinician with the appropriate medical expertise. The service offers face-to-face, telephone or in-app consultations.

Once the medical expert has all the information they need, they'll review the medical evidence and produce a report detailing their diagnosis and recommended treatment plan. This can give your employee the information they need and the confidence to make important decisions about their health.

Two Second Medical Opinions are available in each policy year. These are shared between your employee and their immediate family.

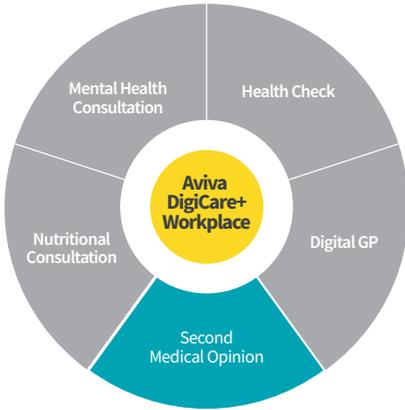
The benefits

- ✓ Offers **peace of mind**
- ✓ Access to an **expert** second medical opinion
- ✓ It could present **new information** or offer an alternative diagnosis or recommended treatment plan
- ✓ The service **covers all conditions**, including mental health

Who's it for?

All employees insured under Aviva's Group Critical Illness or Group Income Protection policies, their spouse or partner, and children up to the age of 18, or 21 if in full time education.

Look after your employees with Aviva DigiCare+ Workplace



Your people make your business, so if they are not in good health, neither is your business.

The Aviva DigiCare+ Workplace smartphone app, provided by Square Health, gives your employees the guidance and care they need to help detect, manage and prevent physical and mental health problems.

A Group Income Protection or Group Critical Illness policy should not be taken out for access to Aviva DigiCare+ Workplace. The main purpose for taking out a policy should be the financial protection available.

Aviva DigiCare+ Workplace is a non-contractual benefit, which Aviva can withdraw at any time. Terms and conditions apply, which can be viewed in the app. Employees will need to agree to these before using the services. Personal data is collected and used in accordance with the Square Health privacy policy found at: http://cms.squarehealth.com/aviva_group/privacy_policy.html

Accessing Aviva DigiCare+ Workplace

- 1 You'll receive an email asking you to log in to the Square Health employer portal.
- 2 You'll be asked to load the email addresses of all insured employees into the portal.
- 3 Square Health will email each employee an invitation to register for Aviva DigiCare+ Workplace (compatible with most iOS and Android mobile devices). Mobile data charges may apply.
- 4 Once registered, your employee can ask Square Health to send an invitation to register their spouse or partner and any children over the age of 16 for a separate app. Details for children under age 16 will sit within your employee's app and can be added to the app of their spouse or partner.

£ How much does this service cost?

There is no cost for the Second Medical Opinion consultation and the report. The patient must cover any travel or treatment costs they decide to go ahead with, as these are not part of the service.

Find out more

If you want to find out more about Aviva DigiCare+ Workplace and the services available, please get in touch with your **usual Aviva contact, employee benefits consultant or financial adviser.**

