



Aviva DigiCare+ Workplace

The doctor will see you now



Digital GP

Fast access to clinical advice when you need it

Sometimes, it makes a big difference to your peace of mind if you can speak to a doctor without having to wait for days, it's not always easy to get an appointment when you need one. Digital GP is available from 8am to 8pm, 7 days a week.

Digital GP is a private doctor service included within Aviva DigiCare+ Workplace to complement existing NHS treatment. It offers prompt access to clinical advice and guidance in non-emergency situations as well as the peace of mind of being able to speak to a doctor quickly with a video appointment, which lasts up to 20 minutes, including wrap up time.

This service is for non-COVID-19 related illnesses or questions.

Download the Aviva DigiCare+ Workplace app and you'll be able to access all of these Digital GP benefits:

The benefits of Digital GP

- ✓ **Speak to a doctor** quickly with a video appointment
- ✓ **Up to three appointments** a year between you and eligible family members
- ✓ **View GPs' biographies** before you choose – keep the same doctor for a follow-up appointment if you like.
- ✓ **If you need a prescription**, a fit note, recommendation or referral for specialist treatment, this can follow on from your appointment. Charges will apply
- ✓ **Talk to a UK doctor** when you're abroad

This service is available to you if you're insured through your employers Group Protection Policy and is a non-contractual benefit Aviva can change or withdraw at any time. Terms and conditions and the privacy policy for Aviva DigiCare+ Workplace can be viewed in-app. Aviva DigiCare+ Workplace is provided by Square Health.



Download the Aviva DigiCare+ Workplace app from the App Store or Google Play. Mobile data charges may apply. Instructions on how to register can be found within your registration email. If you no longer have this email, contact your HR team who can arrange for it to be resent to you.

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