

Expert Select

Your guided approach
to hospital choice



Expert Select is our simple approach to accessing quality treatment on our private medical insurance. It takes some of the hassle and stress out of an already worrying situation.

Backed by our health expertise and knowledgeable claims advisers, our approach gives you extra peace of mind. You can rest easy knowing we're using our depth and breadth of knowledge to get a great outcome for you.

With Expert Select you don't have to decide which hospital list will best suit you when you take out your policy. Instead, when you make a claim, we'll offer you a choice of hospitals nationally, which may include some from the largest hospital groups. Most will be local to you, offering access to a number of specialists.

We base our recommendations on your diagnostic or treatment needs to make sure you get appropriate quality treatment options every time. This gives you an informed choice based on clinical need.

Once you've had treatment, we'll settle eligible bills in full with the treatment provider. We guarantee no shortfalls on any eligible hospital or specialist charges for consultations, tests or treatment.

- ✓ **Simplicity at point of claim** - we will transfer you directly to the booking team at your chosen facility
- ✓ **Peace of mind** - you don't need to carry out any research on specialists or hospitals, giving you the headspace to focus on other things
- ✓ **Choice of treatment facilities** - we'll aim to provide a choice of hospitals nationally with multiple specialists within each
- ✓ **Affordability** - all eligible bills paid in full. The promise of managed healthcare costs without compromising on quality.



If you would like more information, visit **aviva.co.uk/health/health-products**



Call us on **0800 092 4590** to ask for a version in a format more suitable for you. We may monitor and/or record calls.

Need this in a different format? Please get in touch if you would prefer this leaflet (**GEN7171**) in large print, braille or as audio.

Aviva Health UK Limited. Registered in England Number 2464270. Registered Office 8 Surrey Street Norwich NR1 3NG. Authorised and regulated by the Financial Conduct Authority. Firm Reference Number 308139. A wholly owned subsidiary of Aviva Insurance Limited. This insurance is underwritten by Aviva Insurance Limited. Registered in Scotland, No. 2116. Registered Office: Pitheavlis, Perth, PH2 0NH. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm reference number 202153.

Aviva Health UK Limited acts as agent of Aviva Insurance Limited for the purposes of: (i) receiving premium from our clients; and (ii) receiving and holding claims money and premium refunds prior to transmission to our client making the claim or entitled to the premium refund.