



Get Active

Terms and Conditions

Welcome to Aviva - Get Active

The discounted offers for Get Active are sourced and hosted by Incorpore Limited and featured on the MyActiveDiscounts and MyGymDiscounts websites. In order to take advantage of the discounted health and fitness club membership you will need to complete the following steps. We recommend that you print this information and save it for future reference. This website, the offers and the conclusion of the contract are only available in English.

1 Contract Status

- 1.1 Please note, if you buy a membership or subscription to a service online you will be applying for and entering into a legally binding contract with the health and fitness club or retailer of your choice which may include conditions such as a minimum duration of membership or subscription term. The terms and conditions relating to memberships and subscriptions vary between providers. You can read the terms and conditions for any offer by clicking through to the relevant club or retailer promotion.
- 1.2 CAUTION: if you are already a member of a health club or you already subscribe to a featured service within the Get Active offers provided via Incorpore's MyActiveDiscounts.co.uk or MyGymDiscounts.co.uk, please check your membership or subscription before progressing with a new application. Applying for membership or subscription via this website will not cancel or terminate your existing membership or subscription; you will need to take steps to do this yourself before progressing with an application through this site. Early termination of your current gym membership and subscription may result in penalty charges, neither Aviva Health UK Limited nor any other company in the Aviva group (together, referred to as "Aviva") will be liable for such charges.

2 Aviva's role

Any contract that you enter into will be between you and the health and fitness club or retailer you have chosen. Aviva will not be a party to that contract. Aviva's role in this process is to facilitate an introduction between you and the health clubs and retailers featured on Incorpore's MyActiveDiscounts and MyGymDiscounts site. It is your responsibility to ensure that the offers you choose are suitable for your purposes; in assisting you with this introduction, Aviva makes no representation, express or implied, that the businesses and companies stated in this website are of a particular nature or standard or are suitable for your purposes, and this introduction does not constitute a recommendation, referral or otherwise. Aviva will not be liable to you for any costs, charges, liabilities or losses sustained, incurred or payable by you which arise either: directly or indirectly from your use of this site; or your contractual relationship with your chosen health and fitness club, retailer; or both.

3 Eligibility

To be eligible to take up the offers available on this site you must: (a) hold, or have the benefit of, an in-force, relevant Aviva product for which you have been issued a Get Active Access Code; and (b) be over the age of 16.

4 **Locate potential health and fitness club(s)**

There are a number of health and fitness club offers available on the MyGymDiscounts.co.uk site. You will be required to enter a postcode, town or club name or address to identify the health and fitness club(s) in the location you would like to attend. We advise that you take some time to review the facilities and discounts available and that health and fitness club's terms and conditions.

5 **Access Code**

Your Access Code is the code that appears in the literature you have received about Get Active or on customer webpages. You will need to use this when logging into the Incorporate website link.

6 **Choose your health and fitness club or other offer**

Once you have settled on the health and fitness club that you would like to join, click on the "Get Voucher" or "Join Online" button. When you are opting for a discount on the MyActiveDiscounts site, click 'Get Offer'.

7 **Insert your details**

7.1 **For MyGymDiscounts:**

If you click on an offer stating, "Get Voucher", you will be asked to submit some personal details including your name, email address and some optional information in order for the gym to be notified and the voucher to be sent to you.

If you click on an offer stating, "Join Online", you will be directed straight to the club's website. The discount will automatically be applied to your purchase or you will be provided with a discount code to enter during the purchase process.

7.2 **For MyActiveDiscounts:**

If you click on 'Get this Offer' on the MyActiveDiscounts pages, you will be asked to submit your email address. This is your registration information along with the Access Code (point 5).

If you click on an offer that states you will be directed to the retailer's website, when you accept, you will be directed straight there and given a discount code to use or the discount automatically applied to your purchase.

8 **Health and fitness club terms and conditions**

Before making your selection on any offer, please take time to review the 'Offer Terms' and ensure that you understand them.

9 **Payment of Fees**

All fees are payable directly to the club or retailer. Please be aware that health and fitness club fees and cancellation terms will vary from club to club, together with any admin / joining fee applicable.

10 About Aviva

Aviva is recognised as one of the major providers across the UK private medical insurance and income protection markets.

11 About Incorporate Limited

Incorporate Limited (3997432) is a leading fitness and wellness company who are provider of discounted gym memberships and wellness offers. Incorporate has been established since 2001.

As an independent company, Incorporate have negotiated a wide range of discounts with a UK wide network of health and fitness clubs, at home fitness products and services and other wellbeing products and services on Aviva's behalf.

The discounts are displayed on Incorporate's MyGymDiscounts and MyActiveDiscounts sites.

12 Complaints

If you have any cause to complain about this service, please contact:

Incorporate Ltd.
14 Mill Road,
Burgess Hill,
West Sussex,
RH15 8DR

If you have any questions regarding this offer, please email Incorporate at:



hello@incorpore.co.uk

or call us on:



0800 018 7147